

Philadelphia-Area Referral Listings for Resources and Services

Below, we provide a curated set of Philadelphia-area referral listings to help CVI programs connect participants and families to relevant resources and services. These directories can support stronger referral pathways for needs such as housing, behavioral health care, workforce development, victim services, food access, legal support, and other forms of community-based assistance.

We will update this list semi-annually. We apologize for any broken links.

CRISIS LINES

Crisis Lines

Philadelphia Crisis/Suicide Counseling Hotline

215-686-4420

Trained suicide/crisis intervention staff provide counseling, consultation, and referrals for people seeking assistance.

Additional Suicide Prevention/[Crisis Line](#) / mobile crisis connection **Call or text to: 988**

The National Suicide Prevention Lifeline 1-800-273-TALK (8255) has been rebranded as 988. **988** offers free, confidential, 24/7 support by call, text, or chat for people in distress. Philadelphia DBHIDS also identifies 988 as the access point for the Philadelphia Crisis Line and mobile crisis response.

GENERAL RESOURCE GUIDES

PA 211 / United Way Helpline (not a crisis hotline)

For connection to local social services.

Call: 211

Text ZIP code to: 898-211

DBHIDS Community Services and Resource Guide

The [Community Services and Resource Guide](#) is provided by the [Department of Behavioral Health and Intellectual disAbility Services](#). The resource guide provides a list of services in areas including housing, health care, employment, food assistance, and transportation. The guide is also available in [Spanish](#).

CHOP's Center for Violence Prevention

CHOP's [Center for Violence Prevention](https://violence.chop.edu/resources-families) works to reduce children's and families' exposure to violence and to lessen the harm that violence causes when it does occur. The Center focuses on research, prevention, and evidence-based programs across clinical, school, and community settings. The Center itself is not a direct service provider for families and youth seeking help, but its Center website includes links to violence prevention programs and supportive resources.

<https://violence.chop.edu/resources-families>

Resource Guide for Healing and Recovery

The [Resource Guide for Healing and Recovery](#) is provided by the [Penn Trauma Violence Recovery Program](#) at the University of Pennsylvania. The Resource Guide provides information on a range of services and supports, including legal services, victims' assistance, employment services, mental health resources, food related resources, housing, childcare/early education, and more.

Philadelphia County General Resource Guide (Provided by Commonwealth of PA)

This is a [PDF listing](#) of all resources collated by the Commonwealth of PA.

Philadelphia FIGHT Resource Guide

The [Resource Guide](#) is provided by [Philadelphia FIGHT](#), a nonprofit that focuses on harm reduction, community healthcare services, health equity, and advocacy. The resource guide provides a listing of services and resources in areas including case management, abuse and violence, family planning, health care, food, housing, legal aid, recovery and substance use, SNAP, and more. You can search by services provided, geographic areas, populations served, and languages spoken.

Philadelphia Office of Community Empowerment

The City of Philadelphia's Office of Community Empowerment and Opportunity [Resource Guide](#) is a practical directory of local supports for residents experiencing financial hardship, housing instability, food insecurity, health needs, family challenges, or other urgent needs. The guide brings together City programs, nonprofit organizations, hotlines, and service providers in one place, making it easier for programs and community members to identify referral options. It includes resources related to food access, housing and rent assistance, utility support, addiction assistance, health care, domestic abuse, employment, legal services, re-entry, and other forms of support.

Share Food Program Resource and Services List

The [Resource and Services](#) list is provided by the [Share Food Program](#), a nonprofit hunger-relief organization. The resource and services list provides information on a range of free resources in Philadelphia, including areas of community clinics and criminal record sealing.

Trauma Resources Card

The [Trauma Resources Card](#) is provided by the [Department of Behavioral Health and Intellectual disAbility Services](#). The resource card provides a listing of services and support for people impacted by trauma, including on locations for behavioral health emergencies.

PDPH Violence Prevention and Support Services

The [Violence Prevention and Support Services](#) listing is provided by the [Injury Prevention Program](#), part of the Philadelphia's Department of Public Health Division of Chronic Disease and Injury Prevention. The list includes services and resources for free gun locks, high school and GED programs, workforce development, youth shelters, mental health support, and more.

DBHIDS Youth Provider Resource Page

[Youth Provider Resource Page](#) is provided by the Philadelphia [Department of Behavioral Health and Intellectual disAbility Services](#). The resource guide provides a listing for the Mental Health and Addiction Services, the Intellectual disAbility Services, the Behavioral Health Special Initiatives, the Medicaid Health Choices Program, and the Philadelphia Infant Toddler Early Intervention Program.

BY TOPIC

Advocacy

CeaseFirePA

[CeaseFirePA](#) is an organization in Pennsylvania that focuses on gun safety and reform organizing, advocacy, and policy. CeaseFirePA provides [advocacy toolkits and resources](#) such as Pennsylvania legislative scorecards, training in advocacy, lead various initiatives, and are involved in various [coalitions](#) and partnerships.

- **Leadership Institute:** The [Leadership Institute](#) hosted by [CeaseFirePA](#) focuses on effective advocacy against gun violence. Key program areas include community engagement, understanding the drivers of gun violence, effective communication with legislators, policy solutions, how to work with public health experts and more.

Children First PA

[Children First](#) PA is a nonpartisan child advocacy organization that works to improve the lives and opportunities of children across Southeastern Pennsylvania and the Commonwealth. In Harrisburg, Children First advances policy solutions that help children and families thrive, with a focus on equitable access to high-quality early education and child care, strong public schools, health care, behavioral health supports, and systems that better serve vulnerable youth.

Meal Services

Food & Meal Finder

The [Food & Meal Finder](#) is an interactive map indicating locations for free food, nutrition services, and public benefits that hosted by the City of Philadelphia. Call 3-1-1 to find a food pantry new you.

Share Food Program

The [Share Food Program](#) is a nonprofit hunger-relief organization that operates [food banks](#) across the Philadelphia region.

Family Law

[Philadelphia Legal Assistance](#) – Family Law Unit

Can help with family law issues, including Protection From Abuse orders.

Family Law Hotline: 215-981-3838, Tuesday and Thursday, 9:30 a.m.–12 p.m

Health Services

Philadelphia FIGHT

[Philadelphia FIGHT](#) is a nonprofit that focuses on harm reduction, community healthcare services, health equity, and advocacy. FIGHT provides healthcare and mental health services through [community healthcare centers](#) for patients who are insured and uninsured. This includes the [Y-HEP Adolescent and Young Adult Health Center](#) that provides all trauma-informed primary and behavioral and mental health care for ages 13-26. FIGHT also hosts the [Department of Education and Training](#) that offers programs and workshops for patients and participants. [Sign up](#) to their email newsletter for up-to-date information.

Homeless Services Intake Center (City-funded)

If a participant is experiencing homelessness, they can go to an [intake center](#) and get help. Help is also available for those at risk of losing their home.

Prisoner/Jail Reentry

Office of Re-Entry Partnerships

The [Office of Re-Entry Partnerships](#), a division of the City of Philadelphia, is dedicated to supporting justice involved individuals with resources, training, and referrals with the goals of reducing recidivism, promoting community reintegration, and enhancing the opportunities of formerly incarcerated individuals. The Office of Re-Entry Partnerships website includes program overviews, contact information, and an event calendar.

Public Safety Grantees of the City of Philadelphia

For programs looking for partners or referral options, the City's Office of Public Safety [Anti-Violence Grants page](#) can help identify Philadelphia organizations working to prevent violence and support communities most affected by gun violence. The page lists grantees supported through the City's anti-violence grantmaking, making it a helpful starting point for finding organizations doing similar work or serving related populations.

<https://philly-stat-360.phila.gov/pages/anti-violence-grants>

Victim Services

Citywide Starting Points for Victim Services

City of Philadelphia Office of the Victim Advocate

Helps victims and co-victims of violent crime assess needs, identify short- and long-term supports, connect to resources, and address barriers in city systems.

Phone: 215-686-2115 Email: victim.advocate@phila.gov

The office also maintains an updated Victim Advocate Resource Guide covering victim/legal services, housing and shelter, youth supports, counseling, and more.

Philadelphia District Attorney's Office – Victim Services Unit

Supports victims and witnesses through the criminal legal process, including information about rights, legal responsibilities, court processes, and making sure victims' voices are heard.

Phone listed through PA Law Help: 215-686-8027

Email: DA.Victimservices@phila.gov phillyda.org

Philadelphia Police Victim/Witness Assistance

Provides referrals and support information for crime victims and witnesses.

Philadelphia Police Victims Services Unit: 215-685-1158

District Attorney Victim/Witness assistance: 215-686-8027

Community-based victim service agencies by area

Philadelphia has neighborhood-based victim service agencies. A state/OVA map lists these six core agencies and their service areas:

Area	Agency	Phone
Central / Lower North / Center City; 6th, 9th, 22nd Police Districts	Central Division Victim Services	215-763-3280
East Division; 24th, 25th, 26th Police Districts	Concilio and Congreso	215-627-3100 / 267-968-1813
Northeast; 2nd, 7th, 8th, 15th Police Districts	Northeast Victim Service	215-332-3888
Northwest; 5th, 14th, 35th, 39th Police Districts	Northwest Victim Services	215-438-4410
South Philadelphia; 1st, 3rd, 17th Police Districts	Victim/Witness Services of South Philadelphia	215-551-3360

Area	Agency	Phone
West/Southwest; 12th, 16th, 18th, 19th Police Districts	West/Southwest Victim Services / Anti-Violence Partnership of Philadelphia	215-567-6776

Violence, Homicide, and Gun Violence Supports

Anti-Violence Partnership of Philadelphia

Provides victim services, support for co-victims of homicide, and free professional counseling by licensed clinicians. It also operates West/Southwest Victim Services.

Phone: 215-567-6776

EMIR Healing Center

Supports families and communities affected by homicide and violent crime through trauma-informed services, advocacy, victim compensation assistance, relocation support, mental-health counseling, and community healing.

Phone: 215-848-4068

Mothers in Charge

Listed by Philadelphia Police as a homicide assistance resource for family members of homicide victims.

Phone: 215-228-1718

Pennsylvania Victims Compensation Assistance Program

Helps eligible victims and families with crime-related expenses. The state says victims can apply online or call VCAP.

Phone: 1-800-233-2339

Pennsylvania Office of Victim Advocate

State-level office for crime victims' rights and support.

Phone: 1-800-563-6399

Email: ra-ovainfo@pa.gov

Victim Services - Domestic Violence and Sexual Violence

Women Against Abuse

Philadelphia domestic violence services, hotline, safety planning, shelter, legal supports, and advocacy.

Main phone: 215-386-1280

Philadelphia Domestic Violence Hotline: 1-866-SAFE-014 / 1-866-723-3014

WOAR Philadelphia Center Against Sexual Violence

24/7/365 hotline for survivors of sexual violence.

Call or text: 215-985-3333

National Human Trafficking Hotline

Phone: 1-888-373-7888

Workforce/Employment

Career Connected Learning PHL

[Career Connected Learning PHL](#) (C2L-PHL) is workforce and career preparation program offer by the [Office of Children and Families](#), [Philadelphia Works](#), and the [School District of Philadelphia](#). The C2L-PHL provides Philadelphia youth ages 12–24 work-based learning experiences and career awareness by offering internships, service learning projects, career exploration and mentoring, professional development, and job shadowing. There are also opportunities to earn a stipend.

Pennsylvania CareerLink, INC.

Pennsylvania CareerLink, INC. is an employment service agency that contracts local service providers to operate [PA CareerLink Centers](#) and related services in Philadelphia. PA CareerLink provides a range of [workshops](#) and [trainings](#) including vocational skill training opportunities, youth-focused programs, and apprenticeship pathways.

Philadelphia Works, Inc.

[Philadelphia Works, Inc.](#) is a nonprofit and a [local workforce development board](#) that provides services to connects youth and adults to employers and employment services. Philadelphia Works [services](#) include training and capacity building.

Power Corps PHL

[Power CorpsPHL](#) is a nonprofit in Philadelphia that provides 4 to 18-month paid workforce development. The PowerCorpsPHL program works with individuals ages 18 to 30 with a high school diploma/GED, and who are court-involved or returning citizens.

PYNtern Program

The [PYNtern Program](#) hosted by the [Philadelphia Youth Network](#) is a paid work-based learning program for ages 14 to 18. PYNtern is a 6- and 12-weeks paid internship program for primarily high school students to gain work experience and professional skills.

The Free Library of Philadelphia

The [Free Library of Philadelphia](#) offers [job training](#) for career readiness, returning citizens, and for individuals without a high school diploma.

Multiple Services

Impact Services Corporation

[Impact Services Corporation](#) is a nonprofit organization in the Kensington, Philadelphia area. Impact Services focuses in areas of justice involved re-entry, employment, stable housing, and trauma-informed community building to address safety and well-being, as well as having their own [Community Development Financial Institutions](#) (CDFIs). [Connected Community](#) is a trauma informed community-engagement program with a toolkit.

Nationalities Service Center

[Nationalities Service Center](#) (NSC) is nonprofit based in Philadelphia that provides [multiple services](#) including legal, educational, health, employment, English classes, and other integration services for immigrants and refugees. The NSC provides services for foreign national victims and survivors of [human trafficking](#).

Youth Programs

Village of Arts and Humanities

[Village of Arts and Humanities](#) is a nonprofit based in Philadelphia. Village of Arts and Humanities focuses on, and supports projects, in the arts and community development in areas of social justice, youth leadership, and equitable revitalization. For instance, the [Village Youth](#) program combines art, education, advocacy, and leadership. [Sign up](#) to their email newsletter for up-to-date information.

Conflict Resolution

Dispute Resolution Program

The [Dispute Resolution Program](#) (DRP) is offered by the [Philadelphia Commission on Human Relations](#) in the City of Philadelphia that provides conflict resolution services to neighbors and others having on-going conflict that is not currently in the courts nor has it involved violence. These services include mediation, conciliation, conflict coaching, and referral to other agencies and services. Fill out an [intake form](#) to request support.